

HOSPITAL-BASED SERVICES...

Early in the century, when the Monongahela and Turtle Creek Valleys thrived, Braddock Medical Center was there for the people who needed it.

Now the area, like the steel industry that energized it, has changed. Poverty has replaced prosperity, and much of the surrounding world seems to have forgotten

the men, women, and children who still live in the Valleys.

But Braddock Medical Center has not forgotten...

Today's Braddock Medical Center is the primary provider of medical services to an area that nearly 200,000 people call home. The 250-bed hospital is a vital citizen of its community, a lean, efficient organization providing first-rate health care services at far lower costs than most comparable institutions.

The Center provides all the types of care one would expect: high-quality medical, surgical, psychiatric, and chemical dependency services; sophisticated diagnostic and treatment technologies and techniques; outstanding coronary care, intensive care, and intermediate care units; and an Emergency Department known for its life-saving responses to the medical needs of people in crisis. More than 90 percent of the Center's medical staff is Board-certified—a rate considerably higher than is usual at community hospitals.

Many hospitals vow to combine "high tech" with "high touch", but Braddock Medical Center quietly lives the promise. Customer satisfaction rates are extraordinarily high, and patients often remark on the warm and homelike environment that pervades the Center. Many members of the medical, nursing, therapy, and support staffs have 20 or more years of tenure at the hospital, and more than 200 community neighbors regularly volunteer there.

The men, women, and children of the Mon and Turtle Creek Valleys rely greatly on the Center: each year more than 8,000 are inpatients; 70,000 receive diagnostic tests and outpatient procedures; and area residents call on the Emergency Department more than 20,000 times. Notably, many of those patients make it clear that if Braddock Medical Center were not available to them, they would be reluctant—and in some cases simply unable—to travel to other facilities to obtain care.

The citizens of the Mon and Turtle Creek Valleys have seen jobs, businesses, and even whole industries come and go. But since 1906 they have known that one important factor in their lives is constant: in good times and hard times, Braddock Medical Center—with its mission of meeting the health care needs of the community—is there for them.